

COMING NOVEMBER 18TH!



AFTER HOURS CUSTOMER SUPPORT

Nights, Weekends and Holidays

Starting November 18th, Citizens Bank will provide after hours support to help you, even when we're not open.

Your banking needs don't always fit nicely into a 9-5 workday. Online and Mobile Banking solves many issues, but sometimes you need to talk to a real person. Citizens Bank is working with our professional partners to expand our phone support to nights, weekends and holidays. You will receive the same high-level service you expect from Citizens Bank.

We can help with:

- Online Banking, including help with lockouts, password resets, and general questions
- Bill Pay questions
- Debit Card, including activation, fraud alerts, and general questions
- General account questions

Call Us at 844-770-7100

Starting November 18th:

**Monday through Friday 8AM to 11PM
Weekends and Holidays* 9AM to 5PM**

*Excludes Thanksgiving Day & Christmas Day

Member
FDIC



CITIZENS BANK
Good Business. Good Friends.

