



# CUSTOMER SUPPORT

## **Nights, Weekends and Holidays**

*Citizens Bank provides after hours support to help you, even when we're not open.*

Your banking needs don't always fit nicely into a 9-5 workday. Online and Mobile Banking solves many issues, but sometimes you need to talk to a real person. Citizens Bank is working with our professional partners to expand our phone support to nights, weekends and holidays. You will receive the same high-level service you expect from Citizens Bank.

### **We can help with:**

- Online Banking, including help with lockouts, password resets, and general questions
- Bill Pay questions
- Debit Card, including activation, fraud alerts, and general questions
- General account questions

**Call Us at 844-770-7100**

**Available:**

**Monday through Friday 7AM to 11PM  
Weekends and Holidays\* 9AM to 5PM**

\*Excludes Thanksgiving Day & Christmas Day

Member  
**FDIC**



**CITIZENS BANK**  
*Good Business. Good Friends.*

