



AFTER HOURS CUSTOMER SUPPORT

Nights, Weekends and Holidays

Citizens Bank now provides after hours support to help you, even when we're not open.

Your banking needs don't always fit nicely into a 9-5 workday. Online and Mobile Banking solves many issues, but sometimes you need to talk to a real person. Citizens Bank, in conjunction with our professional partners, offers phone support on nights, weekends, and holidays. You will receive the same high-level service you expect from Citizens Bank.

We can help with:

- Online Banking, including help with lockouts, password resets, and general questions
- Bill Pay questions
- Debit Card, including activation, fraud alerts, and general questions
- General account questions

Call us Nights, Weekends and Holidays: 844-770-7100

*Monday through Friday 5PM to 11PM
Weekends and Holidays* 9AM to 5PM*

*Excludes Thanksgiving Day & Christmas Day

Member
FDIC

 **CITIZENS BANK**™
Good Business. Good Friends.

