



Business

Online Banking Enrollment Form

Online Banking

Access Citizens Bank accounts to check balances, transfer funds, and conduct common banking tasks online. There is no monthly fee for this Service.

Citizens eBanking System (SYSTEM) offers Bill Pay, eStatement/eNotice, Mobile Banking, Text Mobile Banking Services that you may enroll in automatically through your Online Banking Service. When you enroll in these Services there are additional Terms and Conditions you will need to read and agree to. There is no monthly fee for these Services. If during a consecutive 180-day period you do not access the Online Banking or Bill Payment Services, Citizens Bank reserves the right to terminate your access privileges. If you wish to reactivate your Service, a new Online Banking Enrollment Form will need to be filled out and executed.

System Requirements:

To use the SYSTEM, you must have a computer or device equipped with access to the Internet. You are responsible for the selection, installation, maintenance, and operation of your computer, device and software. We are not responsible for any errors, failures, or malfunctions of your computer, device or software, or for any computer virus or related problems that may occur with your use of this SYSTEM. You are responsible for ensuring that your computer, device and software are compatible with our SYSTEM. We reserve the right to change our system requirements from time to time. For the SYSTEM to work properly we suggest that users have the most current Internet Explorer, Chrome, Firefox, or Safari. To utilize our SYSTEM, you must have one active account with us. To utilize our Bill Pay through our Online Banking Service you must have an active checking account with us.

All Business accounts will be included automatically

Business Name / Account Holder

Address

City, State, Zip

Phone

TIN / EIN

Administrator First Name

Last Name

Title / Position

Administrator Email Address (Required)

Primary Account # (Required)

Optional Services and Security Options: Please indicate below if you are interested in adding the following optional Services to your Online Banking account. If you are interested in Cash Management, please submit a Cash Management Application to an Officer of the Bank for approval.

Mobile Deposit: I understand that I must download the Citizens Bank Mobile Banking App from the App Store or Google Play Store and agree to the Mobile Banking and Mobile Deposit agreements and disclosures. There is no monthly fee for this Service. Please list the following accounts you would like to have access to for Mobile Deposit:

- Single Sign-On: Allows each user to enter only one distinct user name and password.
Single Sign-On with Secure Token: Citizens Bank offers two forms of secure tokens as an optional method to further secure your Online Banking accounts.
Secure Virtual Token: Users will download the VIP Access app by Symantec, available from either the Google Play Store, or from the Apple Store.
Secure Hard Token: Users will be issued a secure hard token.
Dual Layer Sign-On: Provides a distinct user name and password for the business, and then a secondary, "dual" user name and password for each individual user.

Authorization: I authorize Citizens Bank to verify any information in this enrollment form and activate all accounts automatically for Online Banking. I understand that I will serve as the Administrator for this login ID and I am responsible for administering the users of this Business and will be given access to create and to specify their access levels to accounts and functions.

By signing I acknowledge that I hereby: (1) Consent to receive alert notifications electronically (2) Understand that subsequent to my enrollment I will receive the Citizens eBanking Online Access Agreement and Disclosure. I further understand that my acceptance of the terms, conditions, and fees set out in the Citizens eBanking Online Access Agreement and Disclosure are implied unless I notify the Bank in writing within 10 days of receipt.

Authorized Signature

Title/Position

Date

Authorized Signature

Title/Position

Date

Mail your completed Online Banking Enrollment Form to PO Box 30, Corvallis, OR 97339 or deliver to any Citizens Bank Branch.

Bank Use Only, Branch #, Date, CIF #, ASC Use Only, Entered by, Verified by, Netteller ID #, Rev. 3/2018