

Device Compatibility and Minimum Requirements

While every effort is made to verify proper operation for all mobile users on a wide range of devices and operating systems(OSes), it is neither practical nor cost effective to verify compatibility of Internet Solutions mobile software products against every possible device and operating system combination; to ensure success for the majority of our users our quality assurance process is conducted using popular device and operating system combinations. It is also necessary to increase the minimum system requirements from time to time in order to provide the best possible mobile experience to the maximum number of end users as newer devices and OSes are adopted by users.

Minimum Requirements for the Digital Banking App

Users will also need access to the internet using the default browser(s) included by their mobile device manufacturer or the latest Digital Banking App compatible with their device. Android tablets, devices with screen resolution below 470 x 320dp, and jailbroken or rooted devices are not supported. In addition, devices must support TLS 1.1 and TLS 1.2

Digital Banking App



iOS 13.1
or higher



Android 7.0
or higher